A potential issue has been identified on the HPACM8 Access Controller boards built from 2006 to March 2014. This access control board is also used in the HP600ULACM8.

The HPACM8 board includes a momentary switch that can be pressed to verify the operation of the eight output LEDs. When the product is powered from a 24V source and the momentary switch is pressed and held down for an extended period of time, the resistor coating on R49 will heat up and eventually may become scorched. The LED test circuit will continue to function even after this event has occurred. The operation of the product will not be affected. This issue cannot occur on product built after March 2014.

If LED testing is required, do not depress the momentary switch for longer than two seconds. If you have any questions or concerns please contact our technical support department Monday through Friday, 8:00 AM-7:00 PM Eastern Time at 1-877-HPP-POWR. We apologize for any inconvenience this may have caused.

Thank you for your business and continued support.

Sincerely,

Kenneth W. Gentile
Product Marketing Manager